



Now Hiring: Electro-Mechanical & Automatic Door Operator Technician

Hardware-Specialties, Inc. — Greenville, NC & Field Service
Hardware-Specialties, Inc. • 1823 Progress Road, Greenville, NC 27834

About the Opportunity

Hardware-Specialties, Inc. is a commercial door, frame, and hardware distributor serving the construction industry since 1976. We're hiring an Electro-Mechanical & Automatic Door Operator Technician to install, service, and troubleshoot automatic door operators, electrified hardware, and the low-voltage wiring that runs them — on job sites and in commercial buildings across our service area.

This is hands-on field work for someone mechanically and electrically inclined who takes pride in leaving a door operating correctly and safely. You don't need to arrive fully certified — we invest in training on a defined schedule, including factory training and company-sponsored AAADM certification. If you come from an adjacent trade, we want to hear from you.

What You'll Do

- Install and set up low-energy and full-power swing and sliding automatic door operators, sensors, and actuators.
- Diagnose and repair operators, electrified hardware, closers, exit devices, and locksets on service calls.
- Pull and terminate low-voltage wiring and install power supplies, electric strikes, mag locks, and request-to-exit and door-position devices.
- Make interface connections to access control and fire alarm systems, and verify the full sequence of operation.
- Perform preventive maintenance and safety checks, and keep every opening operating safely and to code.
- Document your work — findings, parts, photos, and time — and represent HSI professionally on every call.

What We're Looking For

- Two or more years in a hands-on mechanical, electrical, low-voltage, or door-and-hardware field service role — or a strong background in an adjacent trade (security/alarm, garage or dock equipment, electrical, HVAC, locksmithing).
- Working knowledge of basic AC/DC electrical principles and confident use of a multimeter.
- Ability to read wiring diagrams, hardware schedules, and drawings — or to learn quickly.
- Comfortable with hand and power tools and mounting in wood, hollow metal, aluminum, and masonry.
- Valid driver's license and a clean driving record acceptable to our insurer.
- Able to work independently, use good judgment, and participate in an on-call rotation.

Nice to Have

- Experience with Norton, Record, LCN, Stanley, Horton, Besam, Nabco, or dormakaba operators.
- Electrified hardware, access-control wiring, or magnetic-lock and delayed-egress experience.
- AAADM certification (we sponsor it after six months), low-voltage license, or OSHA 10/30.
- Locksmithing, keying, or NFPA 80 fire-door inspection experience.

What We Offer

- Hourly pay with overtime and on-call pay, plus a company service vehicle and tools.
- Paid, structured training on the operator lines we service — factory, manufacturer, and in-house.
- Company-sponsored AAADM certification after six months, plus ongoing code and product training.
- Steady, skilled field work at an established, respected distributor.

The Details

- Full-time, hourly (Non-Exempt); overtime and on-call pay per company policy.
- Field-based across our service area, dispatched from Greenville, NC (1823 Progress Road, Greenville, NC 27834).
- Reports to the Service Manager / Operations Manager.
- Must be able to lift up to 75 pounds, work at height from ladders and lifts, and pass background check and drug screening as required by customers and job sites.

How to Apply

Send your résumé and a short note about your experience to Hardware-Specialties, Inc. Candidates from adjacent trades are encouraged to apply. We look forward to hearing from you.

Hardware-Specialties, Inc. is an equal opportunity employer. All qualified applicants will receive consideration without regard to race, color, religion, sex, national origin, age, disability, genetic information, or any other status protected by applicable law.